

CanWeld CONFERENCE 2021

EVENT FAQ's

How much does it cost to attend CanWeld Conference? This event is FREE to attend.

Why is this event virtual? The upcoming CanWeld Conference is an event that is usually hosted at different venues annually. Due to the current pandemic, CWB Group has chosen to host this event on an online platform.

Where will this event take place? This event will take place within an online event platform. Our current program website will allow for live speaker presentations with an opportunity to ask questions at the end of each presentation. Plus, attendees will also be able to participate in a live virtual expo with exhibits from our sponsors where you can connect with suppliers as you would during our live events.

How do I register? Pre-registration is available [HERE](#). **Registration will close on Friday, October 8th at 5:00PM (EST Time)**. Attendees can also visit the event website for full details which include the event schedule, speakers and topics that will be discussed [HERE](#).

What are the technical requirements needed to attend the event? To attend the event, you'll need to visit the event platform website [HERE](#). The event will open at 9:45am on October 13th and live sessions will start at 10:45am until about 4:00pm. On October 14th the event will open at 10:45am and live sessions will start at 11:45am until 3:45pm. For the best experience, please ensure you are using one of the following supported web browsers: Internet Explorer 9 or higher, Firefox 20 or higher, Safari 6, Chrome 26.

In order to view the Speaker Sessions, Microsoft Teams is required. The desktop version is highly recommended. If you have a corporate account with your employer that will work. However, if you do not have a corporate account, you can download the Home Desktop version [HERE](#). Follow all the steps directly from the Microsoft website to properly download the program. Microsoft Teams has the following requirements:

- Supported operating systems: Windows 7 and later (32-bit and 64-bit), macOS X 10.10 and later
- Supported web browsers: Chrome (last 3 versions), Edge RS2 and later, Firefox (last 3 versions), Internet Explorer 11, Safari

Do I need to have a webcam for the event? As an attendee, you do not need a webcam. Only speakers need to have access to a webcam and built in microphone.

Do I have to attend the entire event? You can customize your virtual event experience. You'll have the freedom to pick the speaker sessions you want to attend. Your day can also include visiting the expo pavilion at your leisure as it will be open the entire event duration.

How long are the speaker sessions? Each session is slotted for 30 minutes and during this time frame the presentation is 25 minutes with a 5-minute Q & A period.

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Are there recordings available after the events? Yes, recordings will be available once the event has ended. Shortly after the event has commenced the event video portions can be found [HERE](#). Once the content is ready, the link will be posted on the CWB Group social media channels and sent out to attendees via an eblast. Only CWB Association members have access to the videos so if are not a member, sign up today- its FREE! For full details visit our website [HERE](#).

How do I log into a virtual event on the day of the event? The event fair will first open at 9:45am on October 13th and on October 14th the event will open at 10:45am. After registering, you should have received a confirmation email, titled: *You have successfully registered for CanWeld Conference*. Within that email the event webpage is listed (<https://cwbgroup.events.easyvirtualfair.com>) which is the link needed join the event. Simply click on Login, enter your credentials (the email address/password you used to register), and you'll be in the event space. If you forgot your password, there is a reset button in the login area. If you are trying to login and have any issues, please exit fully from your browser and ensure you clear your history and cache.

How do I navigate within the event website? As you enter the website there is Main Menu you can select from on the left-hand side of the screen. Below is a description of each area. **Click [HERE](#) for the full navigation instruction sheet.**

Home- Here is the main page which displays the login and chat area. Once logged in you can chat with other visitors privately or leave a message in the public area where all attendees will see it. The chat function is also available in each virtual trade show booth.

CWB Info Desk- This is the host booth for CWB Group which contains company information.

Expo Pavilion- Here is where all the sponsor booths will be available for attendees to visit. The participating companies will have information much like a regular trade show booth. You can send either a public or private message to the hosting company and view their booth contents.

BONUS! Sponsors can now offer video chats. When visiting a booth, simply ask the booth staff for a video chat and they can reach out to you for a one-on-one meeting.

Promotions- This section contains CWB Group and sponsor offers with further information.

Speaker Sessions- The live presentations are listed in this area. A list of speakers will display all of the bio information. Click on the speaker's bio picture, and their bio and session information will be listed. Click on **ATTEND** to join the live session. During the sessions, questions can be left in the chat area, but only a limited number will be asked based on the amount of time left in that session. Remember to exit the live event once it's completed in order to move onto the next session. To join the next session, you repeat the same step as above by going back to the Speaker Session page and clicking **ATTEND** to launch a new live presentation.

Is there anything else an attendee should know?

- During the sessions all attendees' mics are muted to ensure the speakers aren't interrupted
- If anyone has a question for the speakers, they can ask in the Q & A chat area within the Teams live event session window.
- CWB Group will try to avoid any technical difficulties and delays but ask that attendees remain patient if there are any setbacks. We appreciate your cooperation and hope you enjoy the event!

If you have any further questions please email Melissa Baker, Project Manager- Marketing & Events at melissa.baker@cwbgroup.org